

# Windows 10 Web-SSO Instructions July 2018 Firefox

Note: The following instructions are for use with the Firefox Browser. For Instructions on connecting to WebSSO via Google Chrome, Internet Explorer, or Microsoft Edge **please see separate documentation for each browser**.



2. Type Intranet.lvh.com in the address bar and hit Enter. (Do not use www)



- 3. Sign in with your LVHN Credentials (SUI and Network Password)
- 4. If you haven't done so already, you will be prompted to sign up for two factor authentication. You may use Imprivata ID, an application available in the Google Play or Apple App store or by entering your 10 digit cell phone number. If you do not wish to use Imprivata ID, skip to <u>step 9</u>. and enter S to skip on screen now.

## For Imprivata ID or SMS Text

To proceed with Imprivata ID enrollment, you will need to install the Imprivata ID app from the App Store (for iPhone) or Google Play Store (for Android devices)



- 6. Open the app and Continue.
- 7. Send Notifications set to Allow and Access Location to Allow

"Imprivata ID" Send You Net Notifications may sounds, and icon b be configured	Would Like to otifications y include alerts, adges. These can d in Settings.	Allow "Impr access your I when you are ap We will only use activate Hands Free is available in	ivata ID" to ocation even not using the p? your location to Authentication if it your facility.
Don't Allow	Allow	Don't Allow	Allow

8. Enter the 12 digit Serial Number found in the Imprivata App on your smartphone (Starting with IMPR) Do not enter spaces. Press "Sign In"





# Challenge / Response Challenge : Enroll Imprivata ID (TM) in 4 steps. (1) Install the Imprivata ID app on your smartphone, (2) Open the app, (3) Locate the 12 character Serial Number and enter it below, or enter S to skip. Enter the challenge string above into your token, and then enter the one-time response in the field below. Response: Sign In Cancel

You will then be prompted to enter the 6 digit token code found on your cell phone. (There is a 30 second timer to enter this code before it refreshes to a new code) Press **Sign In**.

 If you do not wish to enroll with Imprivata ID, this is the step you'll use. If you wish, you may also enroll a 10 digit cell phone for SMS text message verification (Both are not required, but at least one must be chosen) If only using Imprivata ID, enter a S to skip and Sign In.

Challenge / Response
Challenge: Enroll SMS code verification in 2 steps. (STEP 1) Enter your mobile phone number with area code, or enter S to skip. Message and data rates may apply.
Enter the challenge string above into your token, and then enter the one-time response in the field below.
Response:
Sign In Cancel
Challenge / Response
Challenge: (STEP 2) A text message was sent to your mobile phone (XXX)XXX-XXXX UP. Enter the verification code from that message, or enter R to retry.
Sign In Cancel
anii vzw wo-Fi ❤ 12:09 PM
< Operation (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
262992 is your Imprivata one- time verification code.

10. Every time you log into the portal from now on you will receive one of the following prompts on your cell phone. Simply press Approve to accept the connection request to the Intranet or if using SMS, enter the 6 digit token.



### Installing Network Connect/Pulse Secure for Firefox browser

NOTE: For Instructions on connecting to WebSSO via Google Chrome, Internet Explorer, or Microsoft Edge **see separate** *documentation*.

11. In Firefox, Edge, and Chrome browsers, you will see the following screen first where the program is searching for the Network Connect or Pulse Application Launcher. It requires this program for these browsers:



If it doesn't detect that the launcher is installed or you know it is not installed yet, choose

Download



A pop-up window will appear "You have chosen to open PulseSecureAppLauncher.msi" Choose Save File.

### 12. Click the Downloads button

at top	right	and	choose	Open	File.
--------	-------	-----	--------	------	-------



 $\overline{\mathbf{1}}$ 

Open E	ecutable File?	×
?	"PulseSecureAppLauncher(1).msi" is an executable file. Executable files may contain viruses or other malicious code that could harm your computer. Use caution when opening this file. Are you sure you want to launch "PulseSecureAppLauncher(1).msi"?	
	🗹 Don't ask me this again	
	OK Cancel	

13. You may be prompted a few times, "Do you want to allow this app to make changes to your device?" Please choose Yes.



14. After the Launcher installs successfully, follow the steps on screen that state, "click HERE to continue with the Pulse Secure launch."



Once you have completed the above steps, click HERE to continue with the Pulse Secure launch. We recommend selecting "remember" and "always" during the installation process.

Once the Pulse Secure application is installed and started it will appear in your system tray.

You may see the following pop up appear. Please select Pulse Secure Application Launcher and Remember my choice for pulsesecure links. Choose Open Link.



15. You will see the following on-screen when it downloads/install Network Connect or Pulse.



Once connected you should see the following on screen:

LVHN SSL-VPN Portal - Home	🗙 🥹 New Tab 🛛 🗙 🕂			- 🗆 X
↔ ∀ ⊕	① 🔒 https://intranet.lvh.com/dana/home/index.cgi	***	♥ ☆	± II\ ⊡ ≡
Lehigh Val Health Net	ley work	Logged-in as: i0350	Home Preferences	sion 🚫 🚦 3:05 Help Sign Out
				Browse
Welcome to	o the LVHN SSL-VPN Portal, i0350.			
Web Bookm	arks		8= + ▼	
Citrix	Web Interface for Windows 7/8/10 and Mac users, *Note: Do not install the n	w Citrix client if you have used Citrix before.	Ð	
🗖 Laws	on/Infor	•	Ð	
	ntranet Website		Ð	
	Daily		Ð	
Analy	rtics Portal			
Citrix	Storefront		P	
Files			-	
🕞 G Driv	/e		Windows Files	
X Driv				
Client Appli	cation Sessions		•	
S Pulse	Secure		Start	

16. You can also tell you are connected to Juniper Network Connect by clicking the ^ at the bottom right of your screen called 'Show Hidden Icons'. The icon should look like below (Golden lock with green or grey circles blinking above it.) When hovered over, it should say 'CONNECTED'.



If you have Pulse Secure, it'll look like the following once connected:



You can also reconnect to Juniper Network Connect or Pulse Secure by going to your Start Menu on the PC. See below:

Start Menu > Scroll to the letter J > Juniper Networks > Click on Icon called **Network Connect.** (For Pulse Secure: All Apps > P > **Pulse Secure**) If you weren't connected before, it will connect you now after you log in and enter token for two factor authentication.



17. Once fully connected, you will see the following, we will now be going to **Citrix Storefront** or **storefront.lvh.com**.

LVHN SSL-VP	N Portal - Home	× 🔞 N	Jew Tab	×	+					i <del>n</del>			×
← → ⊂ ŵ	r	(i) 🔒 H	https://intrane	et.lvh.com/dana	/home/index.cgi		•••	♥ ☆		$\overline{\mathbf{A}}$	111		Ξ
- 📌 L	ehigh Va lealth Ne	lley twork					Logged-in as: i0350	home	<b>Preferences</b>	Session 11:53:05	(Ó) Help	Sig	n Out
												Bro	owse
	Welcome	to the LVHN SS	SL-VPN Portal, i	i0350 <b>.</b>									
	Web Bookr	narks							≈ +	-			
	Citriz	K Web Inter	face	r users, *Note: D	o not install the new	Citrix client if you have us	d Citrix before.		0				
	Laws	son/Infor				,			P				
		Intranet We	ebsite						Ø				
		V Daily							0				
	Anal	ytics Portal							P				
	Citriz	x Storefront	t						Ø				
	Files								ľ	-			
									Windows File	22			
	X Dri	ve											
	Client Appl	lication Sessions								-			
	S Pulse	Secure							Start				

18. You will see the following screen after clicking Citrix Storefront.

Welcome to Citrix Receiver	Lehigh Valley Health Network	Secure   https://storefront.lvh.com/Citrix/LVH_AppsWeb/	
Welcome to Citrix Receiver	Lehigh Valley Health Network		
Welcome to Citrix Receiver	Lehigh Valley     Use Citrix Receiver     Use Citrix Receiver to access your applications and desktops.		
Welcome to Citrix Receiver	Lehigh Valley Health Network		
	Use citrix Receiver to access your applications and desktops.	A Lehigh Valley	Welcome to Citrix Receiver

\*\*If you do not yet have a compatible version of Citrix Receiver installed, please visit <u>https://www.citrix.com</u> to install the latest version of Receiver for Windows.\*\*

19. Please choose Download Receiver for Windows.



Note: In Firefox, the Citrix Receiver.exe install prompt will appear in center of screen. Choose Save File.





### 21. The install for Receiver looks like the following. Press Start.



22. Choose 'I accept the license agreement.', then Install.



- 23. You may be prompted to allow the Citrix Receiver program to make changes to your PC. Please choose **Yes**. (Installation may take approximately 1-2 minutes or longer depending on machine.)
- 24. Once install is complete and you see the option for 'Add Account' or Finish. Choose Finish.



25. If you were prompted to install a 'Fix to enable Receiver auto-update', please do so now. Choose Download File and Save File.



27. After installing Receiver and the Receiver fix update, please close any open browser windows and go to <a href="https://storefront.lvh.com">https://storefront.lvh.com</a> if you are still connected to Network Connect or Pulse Secure. If your connection was lost, go back to <a href="https://storefront.lvh.com">intranet.lvh.com</a> and sign in once more. Once connected, go back to Citrix Storefront.

28. Choose **Detect Receiver.** Select Citrix Receiver Launcher and check Remember my choice for receiver links like below.

Citrix Receiver	× +			- 0	$\times$
← → ♂ ଢ	🛈 🔒 https://storefront.lvh.com	/Citrix/LVH_AppsWeb/	🛡 ☆	III\ 🖸	Ξ
	Lehigh Valle Health Netv	Just a moment, we's already installed. Launch Application This link needs to be opened with an application. Send to: Citrix Receiver Launcher Choose other Application Choose	re detecting if Citrix Receiver is cessfully, your browser displays a window in reiver Launcher is an available option. Click Already installed.		

29. You may see the following screen – sign in with your LVHN SUI and password.

O Citrix Receiver	× +				- 0	ı ×
(←) → C' @	① A https://sto	refront.lvh.com/Citrix/LVH_AppsWeb/	… 🛛 🕁	Ŧ	III\	⊡ ≡
Lehigh Valley Health Network				Need help? Call 6	10-40	2-8303
		LVHN Remote Access Enter your credentials below				
	User name: Password:	pomain\user or user@domain.com				
		Log On				

30. Click your desired application from the list below. It should open like normal after a brief pe

O @ https://storefront.)	Unit.com/Citrix/UVI_ApprWeb/								r ☆ 😳
Lehigh Valley Health Network			E ANNORITES	CELIKTOPE 4445					Meline With .
All Categories								Q Bear	ch All Apps
All Apps									
6 Det	tails	Details	Details	-	Details		Details		Details
API	ARIA Med Onc Plann	er ARIA Med Onc Si	ecurity	ARIA Red Onc Data Administration		Citrix Desktop Studio Admin Tosla	console	Citrix Provisioning Se Console Admin Taola	ervices
Det	tails 🕞	Details	Details	6	Details	C	Details	92	Details
Otrix PVS Centrole 76 Admin Tools	Citrie XA 5 Console Admin Taala	Citrix XA & Conse Admini Taola	se.	Citrix XA 65 Prod C Admin Tasta	ansole	Citrix XAS Remote As Admin Tools	sistance	Clin Eng Req.	
Det.	taits	Details	Details	2	Details	×	Details	Epic	Details
Dameware Mini	DameWare Remote Adven Tools	eClinicalWorks		EIRB 8		Engineering Reg		Epic Hyperspace TPIC	
Det.	raits RL	Details	Details	PLY	Details	6	Details	Ø	Details
Epic Training Survey Notoellaneous	Event Apag	HPE Admin Table		Hyperspace PLY GRC		it 11 Imprivata Test		HE11	
Det.	LVH	Details	Details	CAB.	Details	ML	Details		Details
159	Lawson Infor	MS Outlook		Msite Meditech		My Leave		Notepad_Schuylkill	

31. If this is your first time using Citrix on your workstation, you may see this pop up. Choose Open with **Citrix Connection Manager** and check "Do this automatically for files like this for now on". Choose **OK**.



You should see the following Starting... box then application will open in new window shortly.

